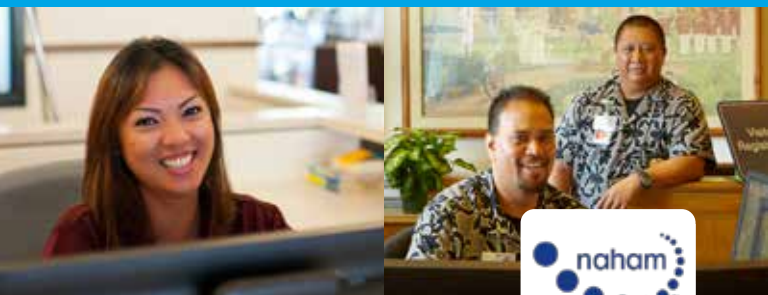




Healthcare and Caregiver Services

PATIENT SERVICES REPRESENTATIVE



Training for this customer service position enables you to seek employment or pursue other careers in healthcare.

Our Patient Services Representative (PSR) program will provide you with a foundational understanding of the healthcare delivery system, the role of the PSR and the tools required to be a frontline customer-service agent in a medical office or hospital setting. This course consists of five modules tailored to those with little or no experience, looking to begin a career in healthcare.

COURSE HRS*	COURSE NUMBER	COST
105	HLTH5700	\$1,700

*6 SEMESTER HOUR EQUIVALENT

For course schedules, information, and registration:

ocewd.org/patientservices

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WE'RE NOW NAHAM™ ACCREDITED

Our accreditation from the National Association of Healthcare Access Management (NAHAM™) ensures that our training is held to the highest industry standards. Passing the Certified Healthcare Access Associate (CHAA) certification exam shows that you have essential skills for working as a PSR in a hospital, clinic, or medical office.

Learn more at
www.naham.org



Patient Representatives, **age 55 and older**, on O'ahu, will likely retire within the next 10 years, creating a demand for new workers.

1,158

Source: EMSI 2015.3

CAREER COACH

For more information about Patient Services, and other careers, visit our Career Coach web page. You'll find data for wages, industry outlook, retirees, and Leeward degree and non-credit programs to get you started. Easy, **FREE**, and available 24/7. All data is **LOCAL** and current, updated on a quarterly basis. Try Leeward's Career Coach today:

leeward.hawaii.edu/careercoach

