

**INDIAN VALLEY COMMUNITY SERVICES DISTRICT
OCTOBER 2015 NEWSLETTER**

Happy Fall to all of you in our District! We hope that you all had a great Summer and are looking forward to what is to come this Winter.

To get you all up to date with the new rates, I wanted to point out the new options that are available to you to help save on your overall sewer/water bills. The Board passed a multi-year phased approach to raising rates. An increase of 25% will be implemented beginning in October. The new rates are as follows;

<u>PREVIOUS FEE</u>		<u>Oct-15</u>	<u>Oct-16</u>	<u>Oct-17</u>	<u>Oct-18</u>	<u>Oct-19</u>	<u>WATER PER UNIT 748 gallons</u>
	<u>WATER</u>	125.00%	104.00%	105.00%	105.50%	106.00%	
\$32.09	5/8" METER	\$40.11	\$41.72	\$43.80	\$46.21	\$48.98	\$2.47
\$45.70	3/4" METER	\$60.17	\$62.58	\$65.70	\$68.99	\$73.13	
\$75.24	1" METER	\$90.25	\$93.86	\$98.56	\$103.48	\$109.69	
\$150.57	1 1/2" METER	\$153.43	\$159.57	\$165.00	\$165.00	\$165.00	
\$298.58	2" METER	\$291.52	\$303.18	\$306.00	\$306.00	\$306.00	
\$298.58	3" METER	\$437.28	\$454.77	\$459.00	\$459.00	\$459.00	
\$18.00	<u>SEWER</u>	\$22.50	\$23.40	\$24.57	\$25.92	\$27.48	

For those of you who have 5/8" water meters, you can pay the service charge by the year at a 10% discount by paying \$433 and for all sewer customers, you can also pay the entire year at a 10% discount by paying \$243. If water customers pay by the year, you will be charged for water use by the quarter at \$2.47 per unit (748 gallons). So customers in Greenville who pay sewer and water would pay \$676 for the year, plus any water use. If there are any questions about this, please call Jeff at the District Office. Our hope is that these further discounts will help those who are having difficulty with the increases and gives them options.

I wanted to introduce myself. My name is Chris Gallagher and I am the new Interim General Manager of the District. I have taken Jesse Lawson's place and have been here since June 11, 2015. Currently I am working about 20 hours a week. I am also the General Manager of the Spalding Community Services District at Eagle Lake, and have been there for the past 6 years. My goal for Indian Valley is to get the District back on a solid financial ground. I know that these recent increases seem large, but I can guarantee you that the District was in dire need of those additional funds. We have compiled a budget that has a comprehensive list of debts, payment schedules, and a whittled down operating budget with reserves. The Board has allocated 10% of the income to go directly to capital reserves for future improvement/replacements. We have also brought on two new employees who have past experience in water and wastewater to help our Plant Operator with all the operations and maintenance necessary throughout the District facilities. This should help make responses to leaks quicker, and keeping up with ongoing maintenance much easier.

The Greenville Streetscape project is about to begin in October. IVCSO will be receiving over \$1,000,000 in grants from the County to replace water and sewer lines in the Streetscape project area. Replacement of lines are necessary in this area to help resolve the leaks in the Greenville Water System and defray maintenance in the Wastewater system.

We also received a grant from the County to repair the Taylorsville Sewer System. That project began August 1 and has just completed. Thanks to the hard work of our employees, we were able to complete this project ourselves, which helps our budget by having the grant pay for our work. Our people did a great job!

The Fire Department has been busy this summer. The volunteers have responded to many medical calls and handled whatever else that has come along. We will be replacing the heater in the Taylorsville Fire Station to help save on our propane costs. In case you did not realize it, the District was notified by ISO that our fire rating has been changed to a 04/4Y. This is a very good rating, showing that our volunteers and Fire Chief are doing a great job!! You may want to notify your homeowner's insurance company of this change. It may save you on your homeowner's insurance rates.

Meter reads are being handled by office staff now to free up the utility workers. We have found that customers are parking on or about the meters making it difficult to read some of them. Please be aware that we read meters around the 24th or 25th of each month and park vehicles away from those meters. This will make staff very happy!! We appreciate your help and consideration.