



Indian Valley Community Services District

“Providing services for our community health, well-being, and prosperity.”

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Board of Directors

Lee Anne Schramel
Sarah Holcomb
Philip Shannon
Robert Heard
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SB-272 Compliance for Indian Valley Community Services District.

- (1) Current system vendor – Harris Computer Systems
- (2) Current system product - InHance
- (3) A brief statement of the system’s purpose – to store customer billing information, payment information and to utilize for billing for Water and Wastewater purposes. **InHance** gives the ability to have software that will not only provide billing, but help manage the utility service and time more effectively. It is important to have a billing system that provides reports and billing information to help develop rates and charges that will generate the funding needed to meet future needs. We do this by streamlining the billing procedure and producing data in the form of reports or charts
- (4) A general description of categories or types of data.
- (5) The department that serves as the system’s primary custodian, Jeff Titcomb, Office Manager
- (6) How frequently system data is collected – whenever we receive additional information and when meters are read monthly.
- (7) How frequently system data is updated – as needed and at least monthly.