

# CANCELLATION OF UNSAFE WATER ALERT

Este aviso contiene informacion muy importante sobre su agua potable.  
Para una copia en español, favor de llamar al sistema de agua.

September 17, 2021

---

## Indian Valley CSD – Greenville Water System YOUR TAP WATER IS SAFE TO USE

You may use your tap water for all purposes without any precautionary steps.

---

On September 3, 2021, we issued an Unsafe Water Alert after 1 of the 25 volatile organic chemical (VOC) samples collected from our water distribution system showed a detection for benzene. On September 8, 2021, we collected an additional five benzene samples to confirm this result. One sample was collected from the location of the benzene detection, and the remaining four samples were collected from standing homes in the same area. Results received from the laboratory on September 13, 2021, show no detection of benzene in any of these five samples. Therefore, the previous benzene detection could not be confirmed and there does not appear to be VOC contamination in our water system. As a result, the State Water Resources Control Board – Division of Drinking Water, in conjunction with the Plumas County Environmental Health Department, and the Indian Valley CSD **are cancelling the Unsafe Water Alert issued on September 3, 2021.**

Over the coming weeks we will be collecting additional VOC samples from the water distribution system and will keep you informed if the situation changes.

As our focus had been on investigating the potential of VOC contamination in our water system, we had not disinfected our water distribution system prior to this week. On August 30, 2021, we collected five bacteriological samples from across the distribution system. Two of the five samples showed the presence of total coliform bacteria; none of the samples detected the presence of *E. Coli* bacteria. Since then, we completed the work necessary to begin the disinfection of the water system and began doing so on September 14, 2021. The system was flushed, and chlorine has been detected across the distribution system for a sufficient time to adequately provide disinfection. On September 16, 2021, we collected four additional bacteriological samples from all areas providing water to standing homes. None of those samples showed the presence of total coliform or *E. Coli* bacteria in the water. Based on these test results it appears all bacteria contamination has been eliminated, and **the water is now safe to drink.**

For more information, call:

State Water Resource Control Board, **Division of Drinking Water:** (530) 224-4800.

IVCSD – Greenville, PWS#3210001

Issue Date: September 17, 2021