



Wind Horse Hill Workshop Refund and Cancellation Policy

The following refund policy applies to all Wind Horse Hill courses and events. For questions please contact Sallie Ingle at (512) 576-1604 before registering for the event.

Refunds

Cancellation requests submitted in writing to Sallie@LakewayCounselingCenter.com at least 60 business days before the start of the workshop will receive a full refund, less any credit card fees and a \$35 processing fee. Cancellation requests received less than 60 business days before the start of the workshop, but at least 30 business days before the start of the workshop will receive a 50% refund, less a \$35 processing fee. For cancellation requests received less than 30 business days before the start of the workshop, no refunds will be issued.

Tuition Transfers

Wind Horse Hill will permit a transfer of funds to a future workshop to be held not more than 12 months from the start date of the original workshop. Tuition transfer requests will incur a transfer fee assessed at \$65. Transfer requests must be submitted in writing to Sallie@LakewayCounselingCenter.com at least 30 business days before the start of the workshop. Transfer offers expire 12 months from the start date of the workshop for which you originally registered, and if no action is taken during this 12 month grace period, you will forfeit your tuition.

For transfer requests received less than 30 business days before the start of a workshop, no refunds will be issued.

Replacements

Participants unable to attend a workshop may send a replacement. Replacement requests must be submitted in writing to Sallie@LakewayCounselingCenter.com before 12PM the day prior to the workshop and include original participant name and contact information and replacement participant name and contact information. The replacement must meet the requirements (if any) for eligibility to attend the workshop.

All Requests

Please allow up to 15 business days for refund or transfer request to be processed.

Wind Horse Hill reserves the right to CANCEL and/or RESCHEDULE any training at any time. In the event Wind Horse Hill cancels a scheduled workshop, we will notify all registered participants immediately via the contact information they have provided, and Wind Horse Hill will provide either a full refund or free transfer. Wind Horse Hill does not refund travel, lodging and/or meal expenses in the event of a workshop cancellation.

Wind Horse Hill

Healer's Retreat & Training Center... just 45 minutes from downtown Austin

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Spicewood TX 78669



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