



Divers Alert Network Southern Africa
Private Bag X197, Halfway House 1685
Tel: 0860 242 242 (SA) • +27 (0)11 266 4900 (Int.)
Fax: 0861 FAX DAN (329 326) (SA) • +27 (0)11 312 0054 (Int.)
Email: mail@dansa.org

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- “Communications” means any material, information or other communication you transmit or post to this site.
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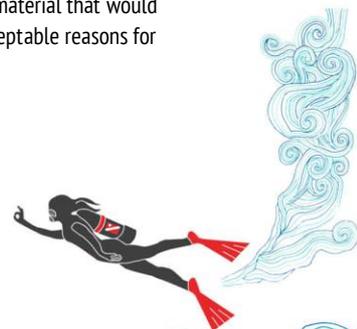
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- A website that links to DAN's website:
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- Should not create a browser or border environment around DAN content.
- Should not imply that DAN is endorsing it or its products.
- Should not misrepresent its relationship with DAN.
- Should not present false information about DAN products or services.
- Should not use the DAN logo without permission from DAN.
- Should not contain content that could be construed as distasteful, offensive or controversial and should contain only content that is appropriate for all age groups.

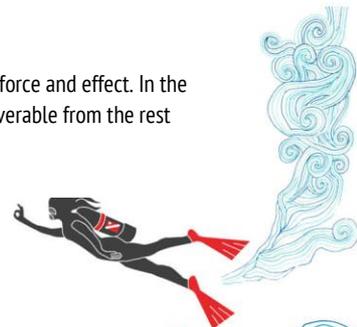
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Any amendment to this agreement shall be affected expressly so and only reduced to writing and agreed to by DAN, be of force and effect. In the event that any term or condition detailed in these term is unenforceable or invalid, such term(s) or condition(s) shall be severable from the rest of the terms. The remaining terms shall remain enforceable and applicable.





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Disclosures Required by Section 43 of the ECT Act

- Full name and legal status: Divers Alert Network Southern Africa
- Physical Address: C/O Invicta Rd. and 3rd Ave, Rosen Office Park, The DAN Building, Midrand, 1685
- Registration number: 1997/00483/08
- VAT registration number: 4670177627
- Telephone number: +27 11 266 4900
- Website address: www.dansa.org
- Email address: mail@dansa.org
- Physical address for receipt of legal service: Refer to physical address above
- DAN-SA's main business: Diving Medical Advice and Safety Training & Awareness
- The terms and agreements related to the sale of these goods and services:

Basic Terms of Sale

Returns

Goods correctly supplied will be accepted back at the discretion of the management and will be subject to a 15% handling charge. Goods specifically made up will not be accepted back for credit. Nonstandard goods specifically ordered will not be accepted back for credit

Terms

Our standard terms are:

COD for all customers when goods are collected or can be delivered

Pre-Payment when goods have to be specially made and also when COD collection is not possible 30 days for approved customers.

Cheques

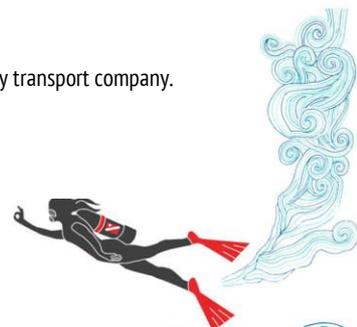
Cheque payments will only be accepted from people known to Divers Alert Network Southern Africa otherwise they will have to be cleared before goods can be released which can take up to 12 days.

Warranties

Where warranties are provided these must be in writing. Goods to be returned and collected at customer's expense. Liability only exists for repair or replacement of any faulty goods and excludes any consequential loss or damage.

Risk

Goods are sold on an "ex works" basis and any risk will pass to the customer on dispatch of the goods to their agents or any transport company.





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Discounts

Any discounts quoted are for specific quantities and payment within our terms (whether COD or 30 days). Discounts are subject to reversal if payment is not received within our terms of payment.

Time

Time will not be the essence of any order unless specified in writing and any delays due to factors beyond our control or unforeseen circumstances will not be sufficient to cancel an order.

All deliveries will be confirmed as changes may occur due to many factors.

E&OE

Errors and omissions to be excepted.

Prices

Please confirm all prices as prices can change without notice as we are dependent on local and overseas suppliers as well as the rate of exchange

Prices are subject to prices ruling at the date of acceptance. Prices quoted are for invitation only and all orders are subject to acceptance by Divers Alert Network Southern Africa.

Prices quoted for imported goods are based on current rate of exchange and will be subject to any increase at the date the order is confirmed.

Export

Export orders will include charges for documentation and packaging

Specifications

We are constantly improving and expanding our product ranges and specifications can change without notice.

Debit order policy

Please take note of the following important information relevant to members joining DAN by monthly debit order

DAN's membership policy is based on an advanced premium basis. If you apply for membership in the middle of a month and require immediate cover, your first debit will be a double premium. Subsequent debits will be a single premium. If you apply for membership to start in the following month, your first debit will be a single debit.





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On resignation and because DAN requires one month's notice, your premium will already have been paid for that month in advance and cover will remain in place until the end of your notice month. Thereafter no deductions will be made.

DAN membership is an annual membership. Therefore even when you sign the monthly debit order; it implies you accept a contract for an annual membership fee. As a result, any person cancelling before the end of the first year, will subsequently only be able to rejoin DAN with a single annual payment.

While every effort is made to avoid clerical errors, it remains the responsibility of the DAN member to check their bank statements to see if the debit order has been processed correctly. It is accepted commercial practice that any discrepancies on your bank statement have to be reported before the debit order deduction date you selected (1st, 15th or 20th of that month) for any adjustments to be affected.

Cancellation of DAN membership must be done in writing and the member must receive a confirmation of cancellation before any refunds will be given.

Refunds will also not be given should confirmation of cancellation not be provided.

DAN can only be responsible for discrepancies for the previous debit order run, as premium and other related costs are automatically paid in advance.

All debit orders that are returned as unpaid automatically means that no cover for that month is in place. Therefore, if your payment has defaulted, it is imperative that you advise us as soon as possible as you may not be covered for that month.

In order to ensure continuous coverage, where a member defaults twice as unpaid, DAN will only allow the member to rejoin on an annual paid-up basis.

Please note that with immediate effect, bank charges for unpaid debit orders will be passed on to the member. At present, it costs DAN R35.00 per unpaid debit order that has been returned by the bank (this equates to 55% of the monthly premium). Before a member whose debit order has been dishonoured can be re-instated, they will have to pay the bank charges in addition to the outstanding premium by direct deposit only, then can membership be reinstated and once the deposit had been made, the next months' premium will again be the regular single premium.

DAN's bank details for direct deposits of membership fees are: Divers Alert Network, Nedbank, Braamfontein, Branch Code 195005, Account Number 1950508714.

Whenever depositing money directly into the DAN account, please use your DAN number and surname as the reference number. Please ensure that you email a copy of the deposit to DAN at mail@dansa.org or fax a copy of the deposit to DAN at (011) 312 0054 to allow DAN to credit the amount towards your membership.

DAN requires at least one month's notice, in writing, to cancel membership and discontinue debit orders. Remember that the debit orders are run at the beginning of each month. Therefore, unless you cancel before the debit order deduction date you selected (1st, 15th or 20th of that month), it will not be possible to prevent the subsequent debit order from being affected at the beginning of the next month.

In the event of a death, DAN must be notified by registered mail, email or fax so that the debit order can be cancelled. DAN does not refund any fees when insufficient notice has been given.





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Refund and cancellation policy

The programmes offered by DAN-SA consist of various services which are available for use by clients for 24-hours per day, seven days per week. A client may cancel their enrolment by providing DAN-SA with a signed written notice which must be received by DAN-SA within five days of enrolment.

A client who cancels their enrolment within five days of enrolment and prior to receiving any benefits from the programme will receive a refund equal to 100% of the programme fee and will not be able to make any claim for membership benefits. A client, who cancels their enrolment more than five days after their enrolment or after receiving one or more benefits, will not receive a refund but will remain able to claim membership benefits for the period of their membership.

Membership Packages

Exclusions

The following is a summary of the main exclusions.

You are excluded if:

- You are over 74 (inclusive) years of age;
- You are flying other than as a fare paying passenger in a fully licensed (passenger carrying) aircraft;
- You are doing active service in any police or defence force;
- You have six-month pre-existing conditions; elective abortions; recurring, chronic or continuing illnesses or conditions or any congenital abnormalities or conditions;
- You have cardiac and/or cardiovascular and/or vascular and/or cerebro-vascular illnesses or the sequelae thereof or complications that, in the opinion of a medical practitioner appointed by us, can reasonably be related thereto for persons who have received treatment (including medication) for hypertension in the six months prior to the start of the journey;
- You do hazardous pursuits, motorcycling, steeple chasing, polo on horseback, hunting, professional sports, mountaineering, hiking unless accompanied by a licensed guide, potholing, fighting (except in bono fide self defence), racing (other than on foot or under sail in inland waters), speed or endurance racing or practice thereof (other than athletics), training for or engaging in contact sports, bungee jumping or abseiling or white water rafting. Skin diving may not include competitive events;
- You undertake any employment after the commencement of the journey that does not form part of the insured persons current employment in the country of permanent residence; and
- You journey for the purpose of emigration or where the intention is not to return to the point of departure within 365 days of the commencement of the journey.





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Annual Membership

I understand that this is an annual membership and I am liable for the full 12-months membership fees. Thirty days cancellation notice must be given. I also understand that DAN membership cover is secondary to any Medical Aid/other insurance benefits I may have when these apply.

Please note that your application can take up to two working days to be processed.

You are responsible for ensuring that we have your correct contact details and to ensure that your membership is active and paid up. DAN-SA makes every possible effort to contact you in the event of non-payment; however, we cannot be held responsible if cover is refused as a result of dishonoured debit orders or unpaid membership fees.

It remains the member's responsibility to notify DAN if the beneficiary's details change e.g. in the case of divorce.

DAN Family Membership

There are two types of family membership: diving family membership and non-diving family membership. A family of divers pays a discounted membership fee for each diver under their membership. Non-diving immediate family members can be added under cover of the main diver at no extra cost and they are covered for emergency evacuation benefits only. Family members that dive who are not declared as divers will not be covered for diving injuries! Only immediate (i.e.: spouse and children up to the age of 23 or how are still dependent on their parents) family members can be added.

Diving emergency medical treatment

- Valid worldwide
- For active DAN-SA members only
- Diving family members must be registered as such (with the additional membership fee paid) in order to be covered for diving-related injuries.

If a DAN-SA member has a diving-related injury that is directly related to his or her dive, DAN-SA will pay for the required treatment, should this not be covered by medical aid or travel insurance, provided the DAN-SA hotline is contacted. Any arrangements made without calling the DAN-SA hotline will not be covered.

Emergency medical cover

- Emergency medical cover must be pre-approved by DAN-SA by calling the DAN-SA hotline.
- DAN-SA will cover the treatment at the nearest appropriate medical facility, as determined by the diving medical officer on call.
- Expenses are covered to the existing limits (based on the membership levels).
- Hospitalisation is covered.
- Recompression chamber treatments are covered.
- Consultations are covered.
- Pre-existing conditions are specifically excluded.





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Follow-up treatment cover

- Follow-up treatment cover must be approved in advance by calling the DAN-SA hotline.
- Limited benefits.
- There is an excess of R500 for each follow-up visit.
- The follow-up visits must fall within three months of the original injury.

Non diving emergency medical treatment

Non-diving emergency medical treatment is covered worldwide. This is valid for active Plus and Master DAN-SA members and their registered non-diving family members. Standard members do not receive this benefit.

If a DAN-SA member is travelling outside his or her country of permanent, registered residence and sustains an injury or contracts an illness requiring treatment, DAN-SA will pay for the required treatment, should this not be covered by medical aid or travel insurance provided the member is actually treated outside his or her country of residence. The cover is valid for a maximum period of 90 days. Should a DAN-SA member be travelling outside his or her country, without returning, for longer than 90 days, he or she will need to apply to DAN-SA in order to see if they qualify for an extension.

Conditions

- Expenses must be pre-approved by DAN-SA by calling the hotline.
- DAN-SA will cover the treatment at the nearest medical facility.
- Expenses are covered to the existing limits (depending on the membership level).
- Hospitalisation is covered.
- Related medical or surgical treatment is covered.
- Consultations are covered.
- Pre-existing conditions are specifically excluded.

Follow-up treatment cover

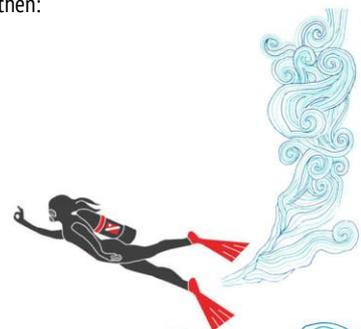
(Only valid while still outside the country of permanent, registered residence.)

- Follow-up treatment cover must be approved in advance.
- Limited benefit.
- Excess payable (R500).
- Must fall within 30 days of the original injury or illness.

Hospitalisation

If a DAN-SA member is hospitalised for more than five days outside his or her country of permanent, registered residence, then:

- Visits by family members are permitted and covered (this must be pre-approved by DAN-SA); and
- Reasonable accommodation and travel expenses are covered, as approved by DAN-SA.





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The following applies when there is a delay or cancellation in travel plans as a result of hospitalisation or evacuation

- Existing travel arrangements (for the original trip only) will be amended as far as is possible.
- Refunds will be arranged, where applicable.

Emergency evacuation

The following applies to travel assistance or evacuations:

- Covered worldwide;
- Valid for all DAN-SA members and their registered non-diving family members; and
- Actual costs of evacuation are covered.

The members or registered family members who are left behind and, where applicable, companion and accompanying children will be returned home (i.e. to the point of departure).

Conditions

- It must be pre-approved by DAN-SA by calling the DAN-SA hotline.
- The DAN-SA member will be taken to the nearest appropriate medical facility.
- It is valid when a DAN-SA member is travelling more than 100 km from his or her usual place of residence or while on a dive trip.

Section Removed Completely

Important points to remember

DAN-SA must be contacted in the event of a medical emergency to access the benefits and in the event of any diving injury. You must advise DAN-SA if you are travelling outside your country of residence, as international cover is limited to 90 days from the date of departure. If you are a non-working diver and require a limited extension, you must contact DAN-SA in order to ensure that you qualify.

DAN-SA benefits is secondary coverage. Wherever possible, DAN-SA will arrange for expenses to be covered firstly by any other travel or medical insurance(s) you may have.

Lost or damaged diving gear is only covered if it was lost or damaged as a direct result of a valid, DAN-SA registered accident or evacuation. To ensure cover, DAN-SA must be contacted in the event of any covered emergency or loss.

As with any cover benefit, there are specific conditions and exclusions which apply. Please make sure that you understand these and have read the terms and conditions carefully.





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What is not covered?

In order to meet the requirements of the insurance laws and the Medical Schemes Act, DAN-SA cover has to comply with the purposes of its mission. Certain medical conditions would also significantly increase the cost of cover to our members and have therefore been excluded in the interest of the vast majority of our members. Below is a list of some of the main exclusions. For a full list of exclusions, please refer to the full DAN-SA membership wording.

Important exclusions

Hazardous pursuits, sports or activities which dramatically increase the possibility of injury are excluded, for example:

- Riding motorcycles
- Bungee jumping
- Abseiling
- White water rafting
- Hiking without a recognised guide or on an unmarked trail
- Mountaineering with ropes
- Skiing
- Diving to a depth outside your qualification and training or beyond the specified limit of your cover (max 40 m for Standard and Plus members and 100 m for Master members – DAN-SA must be contacted for all dives deeper than 100 m)

The following pre-existing medical conditions are excluded from cover (they represent contraindications to diving):

- Cardiac disease
- Cardiovascular (heart attack) diseases
- Vascular (poor circulation) diseases
- Cerebro-vascular (stroke) diseases

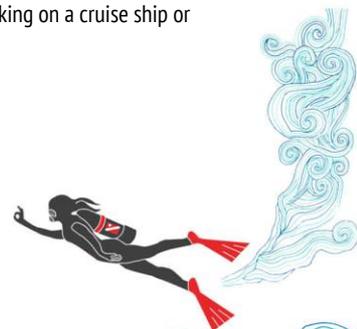
Note that myocardial infarction, strokes and intervertebral disk prolapse are specifically excluded from this cover, irrespective of whether these develop in association with diving or diving-related activities, such as:

- Travelling against medical advice;
- Injuries sustained while being under the influence of alcohol or drugs;

and

- Participating in sport as a professional athlete or player.

It is important to note that the following is not covered as part of your DAN-SA membership: search and recovery, and working on a cruise ship or on a boat or sailing vessel travelling from one country to another.





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How to File a Claim

Before a claim can be filed, the accident needs to be registered by contacting the DAN-SA hotline. A case will be opened and all the arrangements will be made by our nominated service providers. Any other arrangements not made by DAN-SA will not be covered. As far as possible, DAN-SA will issue Guarantees of Payment (GOPs) and the bills will be sent directly to DAN-SA.

For any claims or queries, to request a claim form or to forward your claim details, please contact the DAN Medic via email at danmedic@dansa.org.

Dive Master and Instructor working within The DAN Southern Africa region

Dive Masters/Instructors working abroad within the DAN Southern Africa region now have access to the additional benefit of being able to extend their diving-only cover benefits, on specific application and only as a Master member. To activate this extension benefit, an application will need to be submitted to the DAN office for approval whenever the period exceeds 90 consecutive days, for each successive 90-day period.

It is necessary to contact the DAN office within 85 days when working abroad within the DAN Southern Africa region to be able to extend the membership benefits for any additional 90 day period.

Dive Masters/Instructors working abroad must apply for Master membership within their country of residence prior to departure.

Dive Master and Instructor working internationally

Dive Masters/Instructors working abroad now have access to the additional benefit of being able to extend their diving-only cover benefits up to a period of 365 days, on specific application and only as a Master member. To activate this extension benefit, an application will need to be submitted to the DAN office for approval whenever the period exceeds 90 consecutive days, for each successive 90-day period.

It is necessary to contact the DAN office within 85 days when working abroad to be able to extend the membership benefits for any additional period, with an overall limit of 365 days. If the period exceeds 365 days, the Dive Masters/Instructors will need to join the relevant international DAN office in the area that they are working in.

For Dive Masters/Instructors working outside the DAN Southern Africa territory, there will be an additional fee to extend their diving only membership benefits. Diving-only cover may be extended, based on contacting the office and requesting extended cover, for a fee of R350 per 90 day period, up to a maximum of a 360 days continuous period away.

Dive Masters/Instructors working abroad must apply for Master membership within their country of residence within the DAN Southern Africa region prior to departure.

Important note: Annual Membership for freedivers

Free-divers participating in competitions will need to join as Master members and be registered with SAFF. In addition, an emergency plan for free-divers engaging in a competition needs to be submitted to the DAN office for each such event by the SAFF-approved organisers.





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Important note: Annual Membership for spearfishermen

Spear-fishermen participating in competitions will need to join as Master members and be registered with SAUFF. In addition, an emergency plan for spear-fishermen engaging in a competition needs to be submitted to the DAN office for each such event by the SAUFF-approved organisers.

Temporary Membership (premium charged per five days)

What is covered

Cover for medical expenses and related evacuation and assistance services to a total limit of R300 000 is available for divers and spearfishermen who suffer a diving emergency, involving one of the following:

- A diving-related injury (including barotrauma)
- A diving-related illness, specifically decompression sickness (DCS) and/or an arterial gas embolism (AGE)
- Any diving-related injury or illness not necessarily caused by pressure
- or pressure changes, including, but not limited to, traumatic injuries

Notes to what is covered

- Cover is only available to persons diving outside of their country of residence, including South Africans diving outside of South Africa and overseas visitors diving in the Southern African region.
- Cover is not applicable if you are over 74 (inclusive) years of age.
- Premiums include 14% VAT (this is non-refundable as membership is only available in South Africa).
- A limited cover period applies with increments of five days only.
- Subscribers must be either a certified scuba diver or a diving student on a recognised, entry-level certification course accompanied by a certified scuba instructor.
- A depth limit of 40 m applies (18 m for entry-level students).

What is not covered

Membership benefits are restricted to diving-related emergencies. The following summarises the most notable exclusions.

- Cardiac disease, cardiovascular disease, vascular disease or cerebro-vascular disease or sequelae or complications thereof, except where these have, in the opinion of the DAN-SA physician, been caused by a diving-related AGE
- Any back pain or back injury, whether acute or chronic, including back pain with neurological involvement and/or immobility (but not spinal cord decompression sickness or traumatic vertebral fractures of normal vertebrae)
- Any pre-existing medical conditions
- Participation in endurance dives or dives involving attempts at breaking a depth or time record
- Water-borne or other aquatic infections, including, but not limited to, swimmer's ear and skin infections
- Related to any one of the following conditions:
- Myocardial infarction due to Ischemic heart disease
- Vertebral disk hernias
- Breaking or rupturing subcutaneous tendons





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Specific to spearfishermen

Spear-fishermen should avoid hyperventilation prior to diving (i.e. defined as taking more than four deep breaths prior to diving); should avoid bottom times in excess of 90 seconds; should avoid depths in excess of 25 m; should never dive alone; should never attach speared or wounded fish to their bodies via a stringer or similar device; should, where possible, inform DAN of any spearfishing trips prior to departure; and should not participate in competitive underwater hunting or breath holding events.

Important note: Temporary Membership for freedivers

Free-divers participating in competitions will be able to join as temporary members.

Important note: Temporary Membership for spearfishermen

Spear-fishermen participating in competitions will be able to join as temporary members.

Student Membership

This level of membership can only be issued by a certified diving instructor providing training to entry-level students that is an active annual DAN member.

The membership provides dive medical benefits (as per the schedule of benefits) for the duration of the course up to a maximum of six weeks.

The scuba instructor agrees to the following

- Agrees to be a certified, active status instructor in good standing with a training organisation and certifies that the students being trained are entry-level scuba divers participating in their initial training;
- Agrees to promote the DAN promotional materials to all students eligible to enroll in the student membership programme;
- Agrees to submit the application for all student divers prior to the practical training and that neglecting to do so may result in repudiation of claims arising from any injuries sustained during their training; and
- Agreed that a period of cover is limited to diving activities offered as a part of the entry-level course only, which includes up to a maximum of 20 hours of pool training; a maximum of five open water dives and a period not exceeding six weeks. If the period for completing the course exceeds this time, a new application is required.

Student Membership fees

Sponsored by DAN and provided to you at no charge.

Freediving and spearfishing Students Membership

Free-diving & spear-fishing instructors who are active DAN members and teach a recognised course within the DAN Southern Africa region can register their free-diving or spear-fishing entry-level students on the DAN Student Membership package. The recognised course details need to be specified on the application for registration.





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Commercial Divers

To qualify for membership

- The person must be registered as a commercial diver (or learner-commercial diver) with the Department of Labour of South Africa, be a current resident of South Africa and have a diving medical certificate as defined in the policy wording;
- The person must be a non-South African resident, registered as a commercial diver with a diving medical certificate (as defined in the policy wording) and contracted to work for a South African company after declaring the non-residency to DAN and, at the discretion of DAN, must be approved for membership benefits;
- The person must be approved for membership benefits as Dive Support Personnel at the discretion of DAN; or
- The person must be an employee or self-employed person involved in a diving project, not registered as a commercial diver (for example a caisson worker) and, at the discretion of DAN, be approved for membership benefits as a diver, a diving supervisor or a dive support personnel.

Eligibility for cover

- Dues-paying members and registered learner divers in good standing with DAN-SA who are current residents of Southern Africa.
- Non-Southern African residents will be accepted on cover where specifically declared as such, whilst contracted to work off-shore for a South-African company. However, they are not eligible for non-diving medical cover.

What is covered

It is important to note that the individual diver is not provided with insurance, but the decisions taken by the DAN-SA DMO are covered by the policy (therefore all benefits are activated by calling the DAN-SA hotline).

Emergency medical treatment provided by the diving contractor is a legal requirement (for example surface oxygen therapy and/or recompression therapy not provided at a medical facility).

DAN-SA membership (and access to the DAN-SA hotline) does not fulfil the requirements of having the level 2 diving medical practitioner involved in the diving operation (as required in terms of the Diving Regulations, 2009). Additional contracting in this regard will be required.

The following summarises the most notable exclusions

- Cardiac disease, cardiovascular disease, vascular disease or cerebro-vascular disease or sequelae or complications thereof, except where these have, in the opinion of the DAN-SA physician, been caused by a diving-related arterial gas embolism (AGE)
- Any back pain or back injury, whether acute or chronic, including back pain with neurological involvement and/or immobility (but not spinal cord decompression sickness or traumatic vertebral fractures of normal vertebrae)
- Any pre-existing medical conditions
- Water-borne or other aquatic infections, including, but not limited to, swimmer's ear and skin infections
- Related to any one of the following conditions:
 - Myocardial infarction due to Ischemic heart disease
 - Vertebral disk hernias
 - Breaking or rupture of subcutaneous tendons
- Injury or illness caused by the use of inappropriate equipment





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Industry Partners

DAN offers dive business the opportunity to join us in the move to a more dive safety-conscious industry. The DAN Industry Partners programme focuses on working with dive industry entities that promote and teach dive safety. DAN Industry Partners help foster dive safety and continued support for dive safety equipment and training.

For a nominal annual fee, Industry Partners receive discount pricing on DAN training materials, safety equipment and selected DAN products.

Under the rewards programme, when DAN Industry Partners refer customers to DAN they earn rewards and help contribute to safe diving.

- You may not promote your business as a DAN business member if you fail to renew your membership.
- Use of the DAN logos are granted to approved Industry Partners and individuals.
- DAN also reserves the right to immediately terminate permission to use the DAN logos for anyone not following the guidelines.
- The use of the DAN logos must be authorised by DAN and is meant to note a specific relationship with DAN for an individual or business that works with DAN for the benefit of recreational scuba diving health, education and safety.
- DAN must approve all intended use(s) of the DAN logos, including use(s) on business cards, advertisements or letterhead or in any similar manner prior to printing or usage.
- If the DAN logos are used on the internet, they must always be used as an active link to DAN's official website: www.dansa.org. DAN may visit participating websites to check on compliance to these guidelines.
- The DAN logos may not be printed, embossed or displayed on products, literature, packaging or websites that would suggest endorsement or promotion by DAN. merchandise not supported or provided through DAN and used for sale may not contain the DAN logos.
- DAN cannot be held responsible for any inconvenience, if a business does not receive correspondence from us. It is the responsibility of the business to provide DAN with the correct contact details.
- Renewal fees need to be paid on time or else a late renewal fee will apply.
- Products received for rewards are determined by DAN after referring 10 annual members. Products will automatically be sent to the business.
- Rewards are only issued for annual members who are referred; no other forms of membership packages are applicable.
- The renewal application needs to be completed in full and the business needs to agree to the terms and conditions.
- DAN also reserves the right to immediately terminate the Industry Partner status of a business if its conduct becomes harmful to our organisation.

DAN Training

DAN licensing agreement for instructors, instructor trainers and examiners

The instructor shall abide by the rules and regulations and follow the course outline set forth in the most recent edition of the DAN instructor manual for each course the instructor is certified to teach. Any information imparted to participants not contained in these manuals shall be consistent with DAN's current published positions on the subject matter in question. Any questions in this regard should be addressed to the DAN training department prior to dissemination.





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The following should be followed by instructors, instructor trainers and examiners:

- The instructor's activities will at all times be conducted in a professional manner and shall promote the interests of DAN and will encourage all students to become DAN members.
- The instructor agrees to abide by all of the points addressed in the code of ethics listed in the most recent edition of the DAN instructor manual.
- All compressed gases, cylinders and components used during the course shall be handled in strict compliance with the standards of DAN, the requirements of Occupational Health and Safety Act (Act 85 of 1993 as amended from time to time) of South Africa, the SABS 019 Code of Practice (now referred to as SANS 10019) of South Africa or other local agencies or associations. At no time will the instructor violate any known laws or regulations while conducting DAN courses.
- The instructor shall keep and maintain any and all such records required by DAN or any diver-training association with which he or she is affiliated. Specifically, all successful course participants shall be promptly registered with the DAN training department using the DAN course roster found either online or in the appendix of the DAN instructor manual.
- The appropriate DAN student handbook must be used to fulfill training requirements for each course.
- Each student must possess a copy of the DAN student handbook for each course offered as either a digital or a hardcopy copy.
- It shall be a violation of this agreement for the instructor to obtain and/or use training and certification materials other than from DAN or its authorised agents to conduct the course.
- DAN training materials are copyrighted and, as such, written authorisation is required for any reproduction including, but not limited to, translations.
- All DAN training materials will be assigned a licensing number and must be recorded (whether digital or hardcopy) to a DAN student roster to be validated.
- The instructor shall bear the sole responsibility for determining that each student has met all criteria for receiving a successful course completion card and certificate in accordance with current DAN standards. It shall be a breach of this agreement for the instructor to attest certification for any student failing to meet the established minimum standards and course prerequisites.
- The instructor is hereby granted a limited license to use the names Divers Alert Network and DAN to identify, advertise and promote the course as specified and for no other purpose in accordance with established rules as outlined in the DAN resource guide.
- DAN courses must be taught as outlined in the most recent edition of the DAN instructor manual. Instructors desiring to increase the hours of training or include additional material may do so only before or following the course and it must be clearly stated that this material is not required to receive DAN provider certification.

DAN Instructor and Instructor Trainer International Transfers

International DAN organizations around the world have cooperatively developed and provided first aid training for diving as well as other emergencies. Overall, the general content of these programs is consistent. There are differences in some courses from region to region in order to respect the standards and regulations to which each International DAN organization is held accountable. Effort has been made to minimize the differences while maintaining the same level of quality in course offerings but DAN instructors/instructor trainers moving from one DAN region to another may find there is a need to adapt to variances in course content and/or structure. A chart comparing DAN courses across regions is on the following pages.

In the event a DAN instructor or instructor trainer transfers to another DAN region, the original regional DAN office plus the DAN office receiving the new instructor will cooperatively assist the instructor/ instructor trainer with the transition. Specific details will vary with the regions involved but the similar foundation of all the courses should make the transition easy. Contact your DAN home office to initiate the transfer. If not possible, then contact the new regional office for assistance with the transfer.





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Steps to maintain active teaching status for DAN instructors/ instructor trainers when working from or moving to a new region:

- Temporary residence of less than three months
 - Notify both your home DAN office and the affiliate office.
 - Purchase training materials from the region where you plan to teach.
 - Send the course roster to both offices.
- Residence for longer than three months
 - Request a Training Transfer in the new region.
 - Purchase all provider or instructor-level training materials from the new DAN office.
 - A personal set of instructional materials for courses you can be authorized to teach in the new region will be provided to you by the new DAN office at no or minimal charge.
 - DAN Membership will be granted at the new DAN region and extended until the expiration of your existing membership with your original DAN office.

Dispute Resolution

Any dispute regarding the terms of use and legal restrictions shall be resolved through mediation and arbitration. The arbitrator, whose decision shall be final and binding, shall be mutually agreed upon by all parties involved in the dispute and selected from a list of five arbitrators nominated by all parties involved and which shall consist of legal professionals experienced in alternative dispute resolution processes and diving, with no less than ten years' experience, in each of these fields. The costs of such process are to be determined by an appropriate costs order given by the arbitrator.

