

Terms and Conditions

2018 World Holidays

Payment Information

Listed below is a schedule of deposit and final payment due dates. You will note that the first category includes an optional Travelers Protection Plan (TPP) which is to be paid within five business days after your reservation. Please see "Travelers Protection Plan (TPP)" section on the next page for further explanation of this benefit.

DEPOSIT SCHEDULE -- World Holidays

| Land Tour with Air* | Deposit Per Person | Final Payment |
|------------------------|--------------------|---------------|
| • With TPP Coverage | \$449 | 90 Days |
| • Without TPP Coverage | \$250 | 90 Days |

| Land Tour Only | Deposit Per Person | Final Payment |
|------------------------|--------------------|---------------|
| • With TPP Coverage | \$399 | 90 Days |
| • Without TPP Coverage | \$250 | 90 Days |

DEPOSIT SCHEDULE -- South African Safari Adventure, East African Safari Adventure, Wonders of Australia and New Zealand

| Land Tour with Air* | Deposit Per Person | Final Payment |
|------------------------|--------------------|---------------|
| • With TPP Coverage | \$549 | 90 Days |
| • Without TPP Coverage | \$250 | 90 Days |

| Land Tour Only | Deposit Per Person | Final Payment |
|------------------------|--------------------|---------------|
| • With TPP Coverage | \$499 | 90 Days |
| • Without TPP Coverage | \$250 | 90 Days |

Refund and Cancellation Policy

Payments for land, air and cruise arrangements (less the deposit amount) will be refunded when cancellations are received prior to the final payment due date noted above. Deposits are non-refundable unless the optional Travelers Protection Plan (TPP) is purchased at the time of booking. When the optional Traveler Protection Plan is purchased and it is necessary to cancel your reservation, you will be refunded all payments, including the deposit amount, less the TPP premium.

***Exception:** If you purchase non-refundable airline tickets from Mayflower Tours, the TPP does not provide a refund for the airline tickets in the event of a cancellation or a return transportation benefit if you must return home early. You will be charged the TPP premium for the land tour only. Any changes made to the reservation after final payment that alters the tour itinerary will result in cancellation charges as listed below. If you have purchased the Travelers Protection Plan, the premium will be applied to offset the cancellation charges. Should you choose not to purchase our TPP, the following per person cancellation charges will be assessed for all tours and optional excursion costs:

- 91 days or more prior to departure: Deposit Amount is non-refundable
- 90 to 45 days prior to departure: 20% of total tour
- 44 to 15 days prior to departure: 30% of total tour
- 14 to 1 day prior to departure: 50% of total tour
- Day of departure or early departure from tour: 100% of total tour
- No refund on unused portions of the tour

Exclusions for the Cancellation Fee Waiver

Mayflower Tours reserves the right to alter its Refund and Cancellation Policy when a substantial amount of cancellation or postponement of travel is attributable to: conditions resulting from an act of God, natural or man-made disaster, fire, government action, civil disorder, war, hostilities between nations, or unavailability of transportation through no fault of Mayflower Tours.

"Freedom to Travel" Guarantee

On those rare occasions when the Exclusions mentioned above make it necessary to modify its Refund and Cancellation Policy, Mayflower's "Freedom To Travel" Guarantee will take effect for those passengers who purchased the Travelers Protection Plan (TPP). This Guarantee will allow travelers to apply all monies paid to Mayflower Tours, including the Cancellation Fee Waiver, toward any future Mayflower tour that departs within 12 months of their notification.

Tour Price Includes

All motorcoach transportation noted in the tour itinerary, round trip airport transfers on the tour departure and return dates (only) if air is purchased through Mayflower, services of the Tour Manager and driver, lodging, sight-seeing, taxes, admissions, gratuities for bellmen and waiters for included meals, as well as Mayflower Money. Included meals are clearly noted in the touring description. Air transportation is available upon request, at additional cost for all tours.

What is Not Included on the Tour

The land price of your tour does not include airfare to the tour departure point; any inter-country air; airline luggage charges; port charges; items of a personal nature; meals not included on the itinerary; sightseeing attractions listed as "optional excursions" and gratuities to the full time Tour Manager, motorcoach driver, all airport skycaps, van or limo drivers, local guides, or crew of cruise ships. Transfers between airport and hotel are not included unless you purchase air from Mayflower. Baggage fees assessed by the airlines are not included in the air price if you purchased air from Mayflower Tours.

Airline Security Measures

The Transportation Security Administration requires that travelers provide their name **EXACTLY** to their airline as it appears on their passport to be used while traveling, along with their date of birth and gender when making reservations to fly from the U.S. When making your flight reservations through Mayflower Tours, you will be asked for this information by our staff. Due to airline security measures, your passport must match your airline ticket name and your tour reservation name or you may be denied aircraft boarding.

Passport & Visas

Each U.S. citizen must have a valid passport. Expiration date of passport should be at least six months after the return date of the tour. If you don't have a passport, call our office and we'll tell you how to apply for one. Some countries require visas for entry by U.S. citizens. We will send visa applications and instructions if a visa is required for your tour. Holders of non-U.S. passports should contact their nearest consulate and inquire about the necessary passport or visa documentation required for entry into the countries visited. Visa fees and cost of obtaining a visa are not included in the tour price and is the responsibility of the traveler.

Tour: Iceland: Land of Fire and Ice Departure Date: 10/06/2018
 Group Name: Charleston Area Chamber of Commerce Group Number: 1184396

For reservations contact: Cindy White - (217) 345-7041 Single Twin Guaranteed Share
Charleston Area Chamber of Commerce
cwhite@charlestonchamber.com

Payment Information

Make checks payable to: Charleston Area Chamber of Commerce Deposit Amount: \$ 250.00 pp (w/o TPP)
 Payment Information: Travel Protection Plan: \$ 199.00 pp (opt.)
 Please send deposit and final payment to: Total Amount Enclosed: \$ _____
Charleston Area Chamber of Commerce- ATTN: Cindy White
501 Jackson Ave., Charleston, IL 61920 Final payment due by: July 6, 2018
 Credit Card # _____ exp _____
 Billing Address: _____

Your Information

IMPORTANT: Please Print Your Name EXACTLY As it appears on Your Government Issued Travel Documentation (passport)

Salutation: _____ First: _____ Middle: _____ Last: _____ Suffix: _____ Nickname: _____
 (Mr., Mrs., Rev) (Please print EXACTLY as it appears on Passport) (Jr., Sr.)
 Address: _____ City: _____ State: _____ Zip Code: _____
 Phone: () _____ Mobile: () _____ Email Address: _____
 Date of Birth: ____/____/____ City, State, Country of Birth: _____
 Gender: Male Female
 Passport Number: _____ Expiration Date: _____ Date of Issuance: _____
 City, State, Country of Issuance: _____ Citizenship: _____
 Emergency Contact: _____ Phone: () _____ Relationship: _____

Rooming With

Salutation: _____ First: _____ Middle: _____ Last: _____ Suffix: _____ Nickname: _____
 (Mr., Mrs., Rev) (Please print EXACTLY as it appears on Passport) (Jr., Sr.)
 Address: _____ City: _____ State: _____ Zip Code: _____
 Phone: () _____ Mobile: () _____ Email Address: _____
 Date of Birth: ____/____/____ City, State, Country of Birth: _____
 Gender: Male Female
 Passport Number: _____ Expiration Date: _____ Date of Issuance: _____
 City, State, Country of Issuance: _____ Citizenship: _____
 Emergency Contact: _____ Phone: () _____ Relationship: _____

Please advise your departure airport for this tour: _____