

Indian Valley Community Services District

"Providing services for our community health, well-being, and prosperity."

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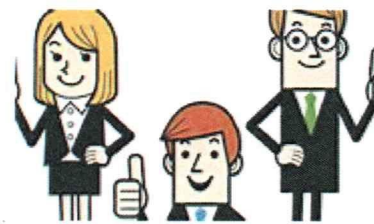
Board of Directors

Robert Heard
Philip Shannon
Lee Anne Schramel
Sarah Holcomb
Mina Admire

NEWSLETTER March 1, 2017

Happy Spring to all our IVCSD customers! Hope you are drying out from all this record setting wet weather. We want to thank all of you who helped us during this rainy period by slowing down use on the sewer system. Overall, we were able to keep up, even though the system did reach capacity. This would not have been possible without your help!

The Fire Department continues to try to improve its capability and equipment. We are in the final stages of putting together a water tender for Greenville. The department was able to put its old tender tank onto a Semi Tractor that we purchased. This unit should be available within the next month or two. We have also purchased nine new radios for the department. Every firefighter will have the same portable radio to use at fire scenes. The last exciting improvement is that we are working toward opening the Genesee Station once again. There is a new heater system installed and we will be placing an engine there soon. We will be in need of volunteers to staff that station, so let us know if you can help!



IVCSD Continues to strive to make the service that we provide better every day! To that end, we have attached a **customer satisfaction survey** to the back of this newsletter. We would ask that you fill out the survey and return it to us with your payment. We want to know if we are providing the type of service that our customers are expecting. This is important to our customers and to us so that we may discover the areas in need of change. We look forward to hearing from you.

Since spring is just around the corner, be aware that since this winter was quite cold, you may have experienced maintenance issues with your lawn sprinklers. When the warm weather is upon us and you turn on your automatic sprinkler systems, make sure there are no leaks that could cause excessive water bills. Test your system prior to activating the automatic systems. Make sure that the pressures look good and there is not water bubbling from the ground in or around the sprinkler itself. This will assure that you only use the water necessary to keep your gardens looking good!



coverage, and does all of the fun, mud covered jobs you can imagine with a water and sewer operation. A dedicated person and always here to lend a hand. Running the tractor, going on rounds, reading meters, you can imagine the never-ending jobs performed by Don to keep the systems running. A constant attention to leaks and repairs keeps this guy running!

This month we are featuring our Chief Plant Operator, Don Silva. He and his crew are responsible for weekend/holiday 24/7 daily

