



Indian Valley Community Services District

“Providing services for our community health, well-being, and prosperity.”

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Board of Directors

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NEWSLETTER April 2020

Hello All! We write this letter during unprecedented times! The Covid 19 virus continues to spread throughout the world at a rapid rate, people are sheltering in place, and many are out of work due to the virus. This is a very difficult time in the United States and the world! So far, we have no cases of the virus in Plumas County and we want to keep it that way. This is why the District has closed its doors to customers, but we are still here to do the business of Indian Valley. Please place payments in the drop slot at the district's front door if you come to the office.

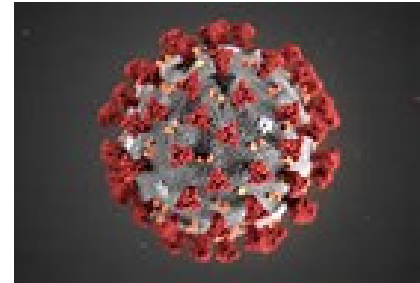
To avoid this illness, please follow the advice below;

Do's

- **Stay at home**
- **Wash hands with soap and water frequently for at least 20 seconds**
- **Cover your cough and sneeze with a tissue**
- **Clean and disinfect frequently touched objects and surfaces**
- **If soap and water are not available, use alcohol-based hand sanitizer**
- **Stay 6' away from other people when outside your home**

Don'ts

- **Shake Hands**
- **Touch your face**
- **Go to the Doctor if you are not sick**
- **Stockpile masks and gloves**
- **Flush anything but toilet paper down the toilet**



For additional information, go to <https://covid19.ca.gov/>



Because these are difficult times and we understand that people may have some difficulties paying their bill in the coming months, we ask that you call us and make arrangements with the office staff if the Covid 19 circumstances are affecting you. Call 530-284-7224 and we can make payment arrangements that will help make it easier to cope during this unique time.

The District implemented a new computer billing system in February and there are some exciting improvements. Customers can now pay online through the new portal that provides much more information than before. Please create an account, and make sure that the phone number that we have on file is the one you use in creating the account. Each month you will be able to track how much you owe, your water usage, past payments, along with much more information. You can pay by credit card, set up an automatic bank draft or debit from a bank account. There is a \$2.75 or 2.5% service charge, whichever is greater, for using a credit card, and that percentage applies to the first time a bank draft is set. There is no fee for the bank draft after the first payment. Please take a look at this payment method! We think you will like it!

Spring is here and you will be turning on those sprinkler systems. Please check sprinklers, the first time they are used, for leaks that may need repairs to avoid precious water loss. Make sure lawns are fertilized to keep them healthy and reduce the need for excessive amounts of water. It's time to prepare the raised beds for summer crops. There are many water-saving ideas on how to effectively grow your own vegetables without using a lot of water. This may be the perfect time for doing this on your own!

We do have a Notary Service available at the District. We are doing Notaries by appointment only. Please call and make arrangements with Jeff Titcomb if you need this service. The charge is \$20.

If you see one of our Volunteer Firefighters, please thank them for continuing to work through this crisis!