



# Indian Valley Community Services District

*"Providing services for our community health, well-being, and prosperity."*

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## Board of Directors

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## NEWSLETTER January 5, 2018

Happy New Year from all of us at the IVCS! The staff and board are very excited about what the New Year will bring in the District! We already have some great news to start the year off.



Our new **Fire Chief** started on January 2 and has hit the road running! Anthony Balbiani, a longtime resident of Indian Valley, has taken over the reins and has jumped in with both feet. Chief Balbiani's first fire meeting was held in Taylorsville on January 2<sup>nd</sup> with quite a turnout of Indian Valley personnel! Please say hi to the Chief when you see him around town!

Former Chief Hamblin is showing the new Chief the ropes until his formal retirement on February 13, 2018. On that day, he will have spent 70 years in the fire service! What an accomplishment! There will be a formal presentation at the District's Board meeting on Wednesday, February 14, 2018 at 6:30 pm for Jim Hamblin.



The District has been receiving calls concerning **rates for water and wastewater**. A typical homeowner saw an increase of \$1.17 for sewer and \$2.09 for water. You may recall that after a rate study, the Board passed a rate increase, and at the request of the community, the Board phased in the rate increase over a 5-year period rather than applying them all at one time. In October, we began the third year of the increases. There will be another small increase in October 2018 and again in October 2019. The combined cost of water and wastewater billing is about \$70, which is \$10 less than Quincy.

**Postcard Billing to begin in February!** - We are testing this for a year because we believe it will save the District money. With our current system, we have to pay for two envelopes, the billing stock, first class postage, and the staff hours to stuff the envelopes. The new billing system will allow us to use a single postcard and reduced postage. Please keep a lookout for the new postcard bill in February.



**Leaks can cause a spike in your bill!** - Just a reminder that during the winter's cold weather, pipes that are exposed to air or close to an outside wall of a structure, may have a tendency to freeze. We will look for possible water leaks on the customer side as we do meter reads. If the weather is *too cold* and the meter boxes are frozen, we occasionally estimate the read and do not look at the meter. Please let us know as soon as possible if you suspect a water leak. We do not want you to have a large bill. Keep those pipes covered and warm!

**Help the District save time and Pay your bills online!** Go to [www.indianvalleycsd.com](http://www.indianvalleycsd.com) and pay your monthly bill from the comfort of your home. Remember, if you pay your bill by the year, you will save 10% on the fees. Call 284-7224 for more information. We look forward to serving you in the upcoming year!

