

**TO OUR PATIENTS: COVID-19 / CORONAVIRUS UPDATE**

**TO OUR PATIENTS AND THE COMMUNITIES WE SERVE**

As you know, the Coronavirus has been declared a worldwide pandemic. We are taking this pandemic very seriously and taking every precaution to enhance safety. We will continue to monitor this situation and update you as new information becomes available.

**EFFECTIVE IMMEDIATELY - NEW PROTOCOLS**

- If you are sick, please call to reschedule your appointment.
- We will be restricting access to the patient care and exam rooms to patients only. Visitors must wait in the waiting room.
- All patients will be screened prior to their appointment.
- Any sales representatives will need to reschedule.

**ANYONE MEETING THE FOLLOWING CRITERIA WILL NEED TO RESCHEDULE THEIR APPOINTMENT**

- Has COVID-19 symptoms including fever, coughing and respiratory illness.
- Has traveled outside the U.S. in the last 15 days.
- Has been in close contact with a person displaying COVID-19 symptoms.

**PREVENTION IS YOUR BEST PROTECTION**

- We are continuously sterilizing all surfaces, equipment and patient rooms.
- Meticulous hand hygiene with alcohol-based hand sanitizers or soap and water.
- Using hand sanitizer, gloves, or washing hands each time we enter into a room or come in from the outside.
- Coughing or sneezing into our arm as opposed to hands.
- After using a tissue for your nose, always washing hands and/or using hand sanitizer.
- Avoiding close contact with anyone with influenza-like and/or upper respiratory symptoms.
- Stay home if one is ill.
- Practice social distancing and refrain from handshaking.

While we already follow the strictest guidelines for cleanliness, we are also updating additional measures to ensure proper hygiene and implement updated protocols as we adhere to the latest recommendations of the national and local governmental agencies.

Most importantly, we must recognize that COVID-19 is an evolving story and we need to do everything possible to keep our patients, our community, our families, and ourselves safe.

Our main concerns are the health and well-being of our patients, staff and the community at large. We may have to implement other measures as this situation evolves and will keep you posted.

Thank you for your understanding.

Sincerely,

David J. Casper, MD